

## Forward looking statements – cautionary language

Certain statements made in this presentation and in other written or oral statements made by Lincoln or on Lincoln's behalf are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 ("PSLRA"). A forward-looking statement is a statement that is not a historical fact and, without limitation, includes any statement that may predict, forecast, indicate or imply future results, performance or achievements. Forward-looking statements may contain words like: "anticipate," "believe," "estimate," "expect," "project," "shall," "will" and other words or phrases with similar meaning in connection with a discussion of future operating or financial performance. In particular, these include statements relating to future actions, trends in Lincoln's businesses, prospective services or products, future performance or financial results and the outcome of contingencies, such as legal proceedings. Lincoln claims the protection afforded by the safe harbor for forward-looking statements provided by the PSLRA.

Forward-looking statements are subject to risks and uncertainties. Actual results could differ materially from those expressed in or implied by such forward-looking statements due to a variety of factors, including:

- Weak general economic and business conditions that may affect demand for our products, account values, investment results, guaranteed benefit liabilities, premium levels and claims experience;
- Adverse global capital and credit market conditions that may affect our ability to raise capital, if necessary, and may cause us to realize impairments on investments and certain intangible assets, including goodwill and the valuation allowance against deferred tax assets, which may reduce future earnings and/or affect our financial condition and ability to raise additional capital or refinance existing debt as it matures;
- The inability of our subsidiaries to pay dividends to the holding company in sufficient amounts, which could harm the holding company's ability to meet its obligations;
- Legislative, regulatory or tax changes, both domestic and foreign, that affect: the cost of, or demand for, our subsidiaries' products; the required amount of reserves and/or surplus; our ability to conduct business and our captive reinsurance arrangements as well as restrictions on the payment of revenue sharing and 12b-1 distribution fees;
- The impact of U.S. federal tax reform legislation on our business, earnings and capital;
- The impact of regulations adopted by the Securities and Exchange Commission ("SEC"), the Department of Labor or other federal or state regulators or self-regulatory organizations relating to the standard of care owed by investment advisers and/or broker-dealers that could affect our distribution model;
- The impact of new and emerging privacy regulations that may lead to increased compliance costs and reputation risk;
- Increasing scrutiny and evolving expectations and regulations regarding ESG matters that may adversely affect our reputation and our investment portfolio;
- Actions taken by reinsurers to raise rates on in-force business;
- Declines in or sustained low interest rates causing a reduction in investment income, the interest margins of our businesses and demand for our products;
- Rapidly increasing interest rates causing contract holders to surrender life insurance and annuity policies, thereby causing realized investment losses;
- The impact of the implementation of the provisions of the European Market Infrastructure Regulation relating to the regulation of derivatives transactions;
- The initiation of legal or regulatory proceedings against us, and the outcome of any legal or regulatory proceedings, such as: adverse actions related to present or past business practices common in businesses in which we compete; adverse decisions in significant actions including, but not limited to, actions brought by federal and state authorities and class action cases; new decisions that result in changes in law; and unexpected trial court rulings;

## Forward looking statements – cautionary language (contd.)

- A decline or continued volatility in the equity markets causing a reduction in the sales of our subsidiaries' products; a reduction of asset-based fees that our subsidiaries charge on various investment and insurance products; and an increase in liabilities related to guaranteed benefit riders of our subsidiaries' variable annuity products;
- Ineffectiveness of our risk management policies and procedures, including our various hedging strategies;
- A deviation in actual experience regarding future persistency, mortality, morbidity, interest rates or equity market returns from the assumptions used in pricing our subsidiaries' products and in establishing related insurance reserves, which may reduce future earnings;
- Changes in accounting principles that may affect our financial statements;
- Lowering of one or more of our debt ratings issued by nationally recognized statistical rating organizations and the adverse effect such action may have on our ability to raise capital and on our liquidity and financial condition;
- Lowering of one or more of the insurer financial strength ratings of our insurance subsidiaries and the adverse effect such action may have on the premium writings, policy retention, profitability of our insurance subsidiaries and liquidity;
- Significant credit, accounting, fraud, corporate governance or other issues that may adversely affect the value of certain financial assets, as well as counterparties to which we are exposed to credit risk, requiring that we realize losses on financial assets;
- Interruption in telecommunication, information technology or other operational systems or failure to safeguard the confidentiality or privacy of sensitive data on such systems, including from cyberattacks or other breaches of our data security systems;
- The effect of acquisitions and divestitures, restructurings, product withdrawals and other unusual items;
- The inability to realize or sustain the benefits we expect from, greater than expected investments in, and the potential impact of efforts related to, our strategic initiatives, including the Spark Initiative;
- The adequacy and collectability of reinsurance that we have obtained;
- Pandemics, acts of terrorism, war or other man-made and natural catastrophes that may adversely impact liabilities for contract holder claims, affect our businesses and increase the cost and availability of reinsurance;
- Competitive conditions, including pricing pressures, new product offerings and the emergence of new competitors, that may affect the level of premiums and fees that our subsidiaries can charge for their products;
- The unknown effect on our subsidiaries' businesses resulting from evolving market preferences and the changing demographics of our client base; and
- The unanticipated loss of key management, financial planners or wholesalers.

The risks and uncertainties included here are not exhaustive. Our most recent Form 10-K, as well as other reports that we file with the SEC, include additional factors that could affect our businesses and financial performance. Moreover, we operate in a rapidly changing and competitive environment. New risk factors emerge from time to time, and it is not possible for management to predict all such risk factors.

Further, it is not possible to assess the effect of all risk factors on our businesses or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements. Given these risks and uncertainties, investors should not place undue reliance on forward-looking statements as a prediction of actual results. In addition, Lincoln disclaims any obligation to update any forward-looking statements to reflect events or circumstances that occur after the date of this presentation.

The reporting of Risk-Based Capital ("RBC") measures is not intended for the purpose of ranking any insurance company or for use in connection with any marketing, advertising or promotional activities.

# Lincoln story

### Lincoln's Strategic Objectives

# Lincoln has introduced new key strategic objectives focused on maximizing distributable earnings and capital generation

#### Strategic Objectives



Maximizing distributable earnings and improving capital generation

Shift resources to less capitalintensive business while maximizing the value of the inforce block



Reduce capital sensitivity to market volatility

Optimize new business capital allocation; explore multiple avenues for guaranteed products, including both hedge and structural solutions



Further diversify our earnings mix

Diversify revenue sources and create new durable income streams

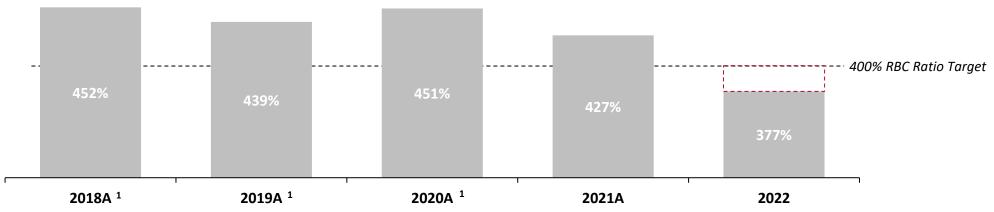
### Focused on Achieving Capital Targets

#### **Actions Accelerating the Return to Capital Targets**

- Raised \$1 billion in capital through issuance of preferred stock
  - Further improved new business capital efficiency
    - Fully repositioned our VA hedge strategy
  - Put in place a partial, tactical hedge on VUL in-force
- Continued implementation of the Spark enterprise-wide expense initiative
  - Enhancing the profitability of the Group Protection business
- Evaluating strategic alternatives for in-force business, including potential block reinsurance transactions

#### Risk-Based Capital "RBC" Ratio Over Time

Focused on management actions to rebuild back to 400% RBC Ratio Target



## Distribution Franchise is Broad & Differentiated Across Four Business Segments

#### Scalable National **Market Presence**

National footprint; large wholesale force provides coverage in local markets

**500+** Sales-facing professionals<sup>1</sup>

**200+** Sales-support professionals<sup>1</sup>

#### **Channelized** Distribution

Wholesalers aligned with various industry business models

Relationships with industry-leading financial institutions

#### **Broad Product Portfolio**

Multiple solutions to serve wide variety of consumer needs

90%

of sales come from **Strategic Partners** that sell more than 2 product lines1

#### **Best-In-Class Marketing & Technology**

Consistent investment in capabilities to drive distribution effectiveness

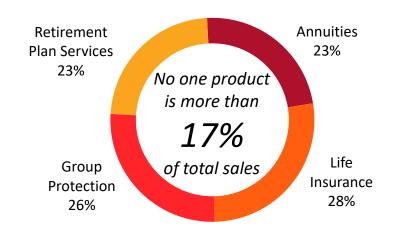
Integrated marketing and sales technology creates a more effective distribution organization

#### Broad access and reach to independent advisors

~90K active Lincoln producers<sup>2</sup>

selling multiple tickets of Lincoln products

#### Diverse Sales in 2022<sup>3</sup>



#### Distribution Leadership<sup>4</sup>

Product	Rank
Linked benefits	#1
Group disability	#3
Healthcare retirement	#4
Indexed variable annuity	#5
Life insurance	#6

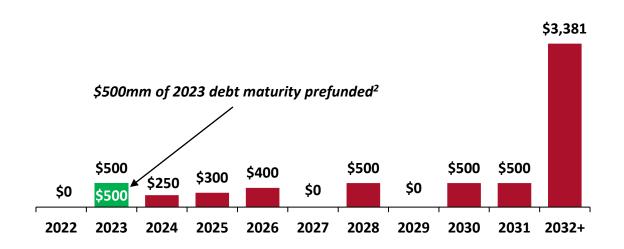
As of December 31, 2022.

Data represents 24-month period from January 1, 2021 through December 31, 2022.

As of December 31, 2022. Annuities and Retirement Plan Services Sales are based on 5% of deposits. Retirement Plan Services deposits include only first-year sales.

### Solid Credit Ratings Supported by HoldCo Excess Liquidity

#### Debt Maturity Schedule<sup>1</sup> (\$M)



Strong Liquidity Position (\$M)						
	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	2022
HoldCo Available Liquidity	\$605	\$465	\$702	\$754	\$1,117	\$960
Subsidiary Dividends to HoldCo	1,069	1,025	830	840	2,060	797

Strong on-balance sheet liquidity position supplemented by:

Availability under \$2.5bn revolving credit facility

Access to \$500mm P-Caps facility

**Financial Strength and Credit Ratings** 

_	Ratings as of February 7, 2023			
	A.M Best	Fitch	Moody's	Standard & Poor's
Senior Debt Ratings	bbb+	BBB+	Baa1	BBB+
Financial Strength Ratings:				
The Lincoln National Life Insurance Company	Α	A+	A1	A+
First Penn-Pacific Life insurance Company	Α	A+	A1	A-
Lincoln Life & Annuity Company of New York	Α	A+	A1	A+

Senior Debt Rating outlook Stable at S&P, Negative at A.M Best, Fitch, and Moody's

Financial Strength Ratings outlooks for The Lincoln National Life Insurance Company and Lincoln Life & Annuity Company of New York are Stable at A.M Best and S&P, Negative at Fitch and Moody's

Financial Strength Rating outlooks for First Penn-Pacific Life Insurance Company are Stable at S&P, Negative at A.M Best, Fitch and Moody's

#### **Credit Ratings Underpinned by Strong Fundamentals**

Strong capital adequacy, balance sheet fundamentals

Powerful distribution and brand

Oiversified product offerings, strong market position

Robust risk management programs

<sup>1.</sup> Par Value per Bloomberg as of February 9, 2023.

<sup>2.</sup> Prefunding represents \$500m of cash held at the Holdco that is intended to fund the 2023 debt maturity

## Driving Capital Efficiency and Higher Margins Through Organic Initiatives

### Executing our Reprice, Shift, and Add New Product Strategy

Reprice, shift & add new product strategy is focused on achieving appropriate returns and providing consumer value

- Focused on addressing the rate environment by repricing products while achieving target returns
- Continued to shift sales mix toward shorter-duration products that are less sensitive to interest rates
- Introduced new products that are more capital efficient while increasing consumer choice and expanding customer value propositions

#### 12%+ Reprice products to help returns on new ensure appropriate business in all business segments1 returns Shift 89% to products that of total sales without have strong consumer long-term guarantees1 demand and returns Add new Launched over well-priced products that increase products since 2021 customer choice

### Spark Delivers Sustainable Run-Rate Efficiencies and Enhanced Productivity

The Spark Initiative is an enterprise-wide efficiency program that will enhance our execution process and capabilities to accelerate our effectiveness and productivity

- Comprehensive program that includes all business segments and corporate functions
- Organized around the future needs of both our customers and employees
- Improves operational process, modernizes technology, enhances employee and customer experience

### **\$260M - \$300M**

Targeted run-rate savings by
Late 2024

### Achieve and Sustain Top-End of 5-7% Target Margin for Group Protection

Group Protection provides an attractive opportunity to grow capital-efficient returns through disciplined pricing in target segments and expense savings initiatives

#### **Pricing**

- Data-driven renewal pricing actions to grow profitable customer base, intentionally persisting customers at target margin
- Right-sizing new sales, at target margins, will require less rate action at renewal leading to higher long-term persistency
- Reducing capital strain by diversifying new business mix

#### **Expenses**

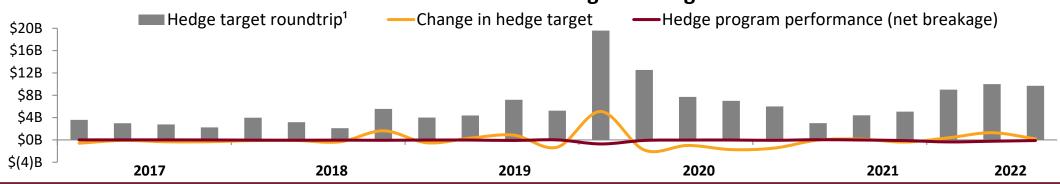
- Leveraging process improvement and digital automation to improve efficiency & reduce costs
- Expansion of self-service capabilities to drive digital adoption and reduce interaction complexity; enhancing Bentech connectivity capabilities

#### **Claims Initiatives**

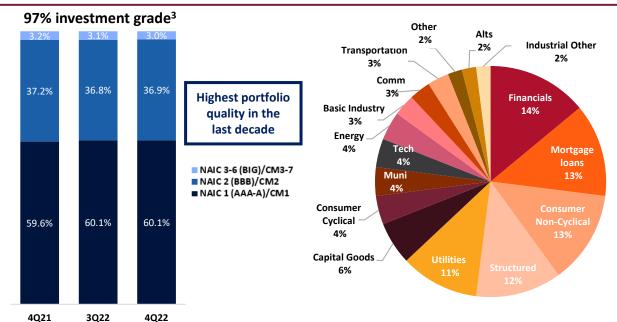
- Investing in staff to ensure appropriate caseloads and claims management
- Improving claimant outcomes through applied analytics and data science via third party vendor

### Industry-leading risk management programs

#### Minimal historic hedge breakage



#### High-quality, diversified, and disciplined ALM investment strategy<sup>2</sup>



Diversified across asset classes, sectors and issuers

Multi-manager framework supports:

- Diligent portfolio construction
- Enhanced risk management
- Expanded sourcing

Line of business	Asset Duration (in years)
Life Insurance	13.0
Group Protection	5.5
Retirement Plan Services	5.5
Annuities	5.0
Lincoln total <sup>4</sup>	8.5

<sup>1</sup> Represents sum of absolute value of daily hedge target change for the period

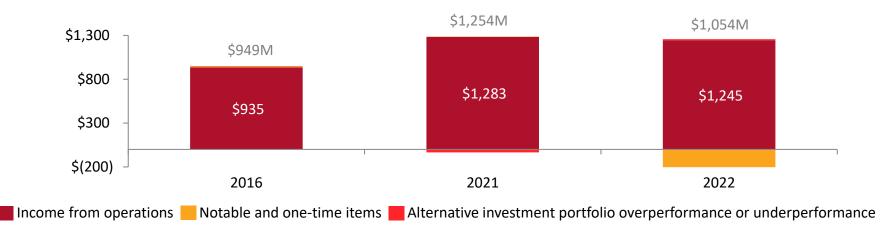
<sup>3</sup> As a % of rated assets including rated commercial mortgage loan (CML) assets where CM1=NAIC 1, CM2=NAIC 2, CM3 & below=NAIC 3-6

<sup>4</sup> Represents total weighted average

# Annuities

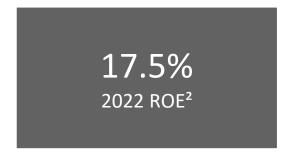
### **Annuities**

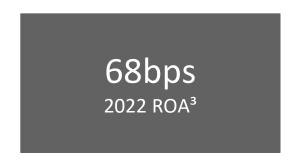
#### Solid earnings despite unfavorable markets



Income from operations, excluding notable and one-time items and alternative investment portfolio overperformance or underperformance<sup>1</sup>

#### **High-quality in-force block**





\$54M Net positive impact from annual unlocking over past decade

<sup>1 2016</sup> excludes \$(10)M of notable items and \$(4)M of alternative investment portfolio underperformance; 2021 excludes \$34M of alternative investment portfolio overperformance and \$(5)M of notable items; 2022 excludes \$(12)M of alternative investment portfolio underperformance, \$(14)M of one-time items, and \$217M of notable items

<sup>2</sup> Represents return on equity excluding goodwill, AOCI and \$217M of notable items.

<sup>3</sup> Represents return on average account values excluding \$217M of notable items.

## Organic and inorganic actions driving quality book

Track record of executing on strategy		
Emphasized product design & realistic assumptions		
Never launched guaranteed rider without hedge program		
Never participated in the living benefits arms race		
Predictive lapse & utilization model		
Flow reinsurance for Variable Annuity rider guarantees		
Tilted away from long-dated guarantees		
Flow reinsurance accelerated Fixed Annuity growth		
Annuity Insights empower product actions		
Developed and launched Indexed VA		
Fixed Annuity block reinsurance transaction		
Infrastructure to execute agile product actions		
Expansion of distribution partnerships such as P&C and IMO		
Broaden portfolio with expanded consumer value propositions		
Flow reinsurance for Variable Annuity rider guarantees		
Further improved FIA capital efficiency		

#### Adding value through reinsurance block and flow deals

#### **Legacy VA flow reinsurance**

- On specific living benefit rider sales between 2013-2017
- Diversification of risk management strategies
- Immediate improvement in nonguaranteed business mix, time to organically pivot sales mix

#### **Fixed Annuity new business flow deals**

- Athene deal 2017-2019; Global Atlantic (GA) deal 2020-current
- Ceding allowance supports product returns and competitiveness

#### Athene reinsurance block transaction at 4Q18

- \$7.7B fixed indexed annuity account value ceded to Athene
- Generated capital, primarily used for share repurchases

#### **Talcott VA flow reinsurance agreement**

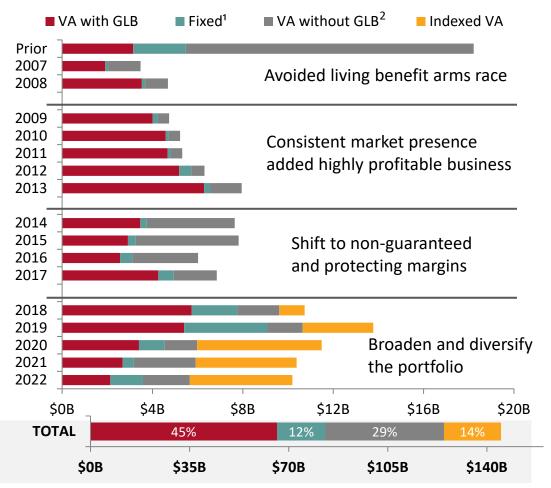
- Up to \$1.5B on specific living benefit rider sales issued 2Q21 2Q23
- Validation of new business pricing standards and enhanced returns
- Supports strategy of diverse sales mix and improving mix of in-force account value
- GA deal extended to include '23 FIA sales in capital efficient manner

2003

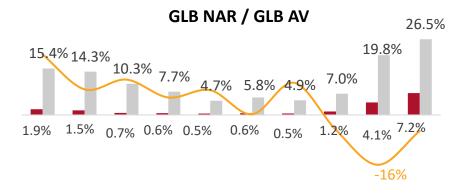
### High-quality book is a strategic advantage

Account values are diverse by product and risk, with net amount at risk consistently below peer average

12/31/2022 Annuity account value by issue year



GLB NAR <sup>2</sup>	GMDB NAR <sup>3</sup>	
2.0%	5.2%	
5.7%	6.0%	
4.1%	4.9%	
4.0%	4.5%	
3.3%	4.0%	
3.6%	2.9%	
8.4%	2.5%	
9.3%	2.8%	
7.1%	3.9%	
4.4%	3.3%	
2.7%	2.5%	
3.1%	2.7%	
4.2%	2.5%	
5.0%	2.8%	
2.2%	3.6%	
2.3%	15.1%	
1.9%	5.3%	
Total		
4.7%	4.4%	



2Q20 3Q20 4Q20 1Q21 2Q21 3Q21 4Q21 1Q22 2Q22 3Q22



#### **GMDB NAR / GMDB AV**



2Q20 3Q20 4Q20 1Q21 2Q21 3Q21 4Q21 1Q22 2Q22 3Q22

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<sup>1</sup> Net of reinsurance

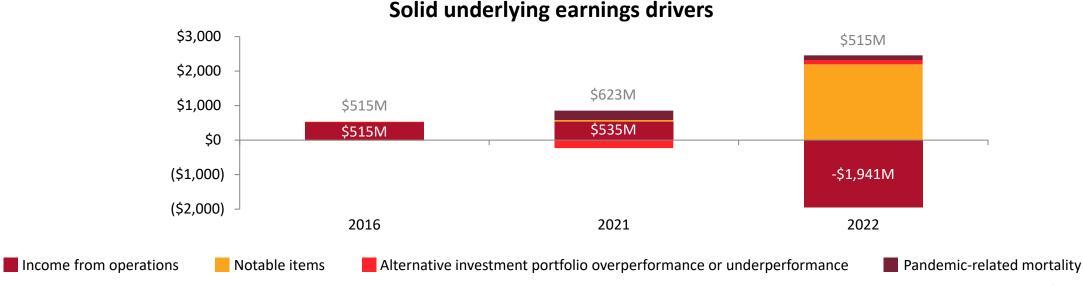
<sup>2</sup> Net of reinsured portion of living benefit account values. Excludes Indexed VA.

<sup>3</sup> In instances where more than one guaranteed benefit feature exists in a contract, Total NAR reflects the guaranteed benefit feature that provides the highest NAR.

<sup>4</sup> Peers include: Prudential, AIG, Ameriprise, Brighthouse, MetLife, Aegon, Jackson, Equitable, Pacific Life, and Manulife.

# Life Insurance

### Life Insurance



Income from operations, excluding notable items, alternative investment portfolio overperformance or underperformance and pandemic-related mortality<sup>1</sup>

#### Near-term pressures but confident in ability to improve the business over time

Reset of GUL assumptions

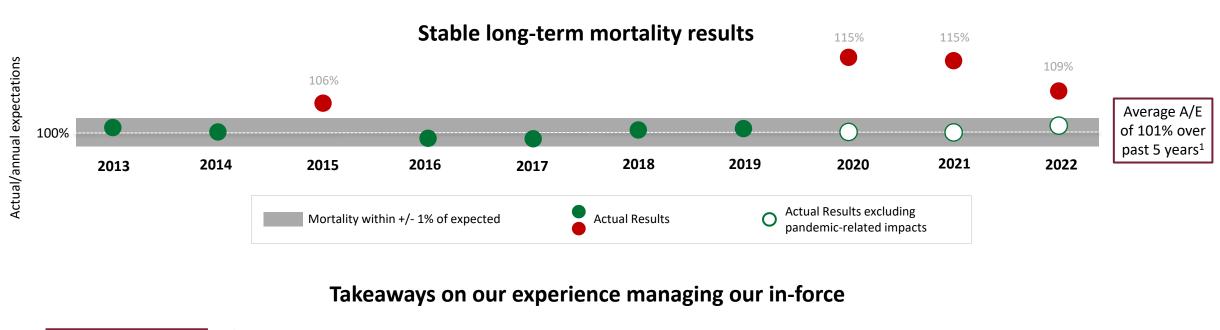
Revamped product portfolio

Higher interest rates

Milder pandemic claims

<sup>1 2016</sup> excludes \$17M of notable items and \$(17)M of alternative investment portfolio underperformance. 2021 excludes \$(45)M of notable items, \$230M of alternative investment portfolio overperformance and \$(273)M of pandemic-related mortality. 2022 excludes \$(2,197)M of notable items, \$(124)M of alternative investment portfolio underperformance and \$(135)M of pandemic-related mortality.

### Robust In-force Business



**Mortality** 

- Emerging company and industry experience reflected in our assumptions
- 2022 was in line with expectations, excluding pandemic-related impacts

Reinsurance

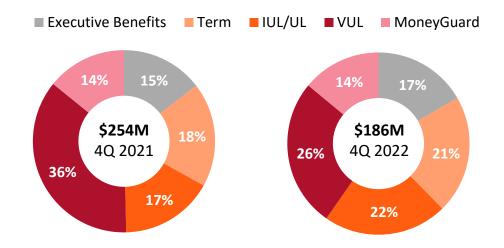
- Have resolved the majority of our rate disputes
- Considering strategic alternatives for our in-force business, including potential block reinsurance transactions

**Interest rates** 

- ✓ Spreads to stabilize in 2023 in current rate environment
- Spreads to expand in 2024 and beyond in current rate environment

### New Business Results and Strategy

Fourth quarter sales declined 27% year-over-year driven by a strong prior year quarter; continuing to achieve target returns



#### Strategic areas of focus

**Maximizing distributable earnings** and improving capital generation

Reduce capital sensitivity to market volatility

**Further diversify our earnings mix** 

Significant majority of sales mix in lower guarantee, risk-sharing solutions

# Group Protection

### **Group Protection**

#### Solid underlying earnings despite recent pandemic impacts



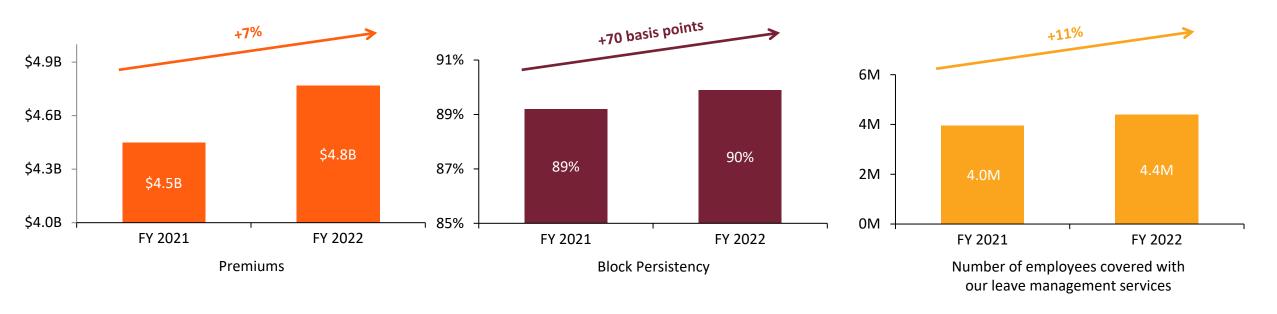
#### Well positioned to navigate through periods of volatility



<sup>1 2016</sup> excludes \$5M of notable items and \$(2)M of alternative investment portfolio underperformance. 2021 excludes \$16M of notable items, \$22M of alternative investment portfolio overperformance and \$(369)M of pandemic-related mortality/morbidity. 2022 excludes \$(19)M of unusual items (primarily related to a customer submitting a backlog of prior year claims), \$(7)M of alternative investment portfolio underperformance, and \$(143)M of pandemic-related mortality/morbidity

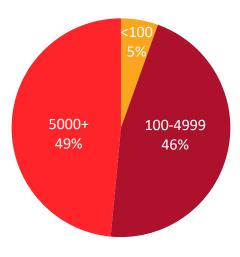
### Sustaining strong underlying drivers

#### Premiums, persistency, and leave management services driving sustained growth



### Leadership position driven by diversification and scale

#### Broad reach to all employer sizes

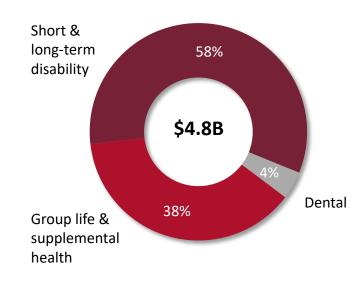


2022 premiums by employer size

#### **Partnerships with 8K+ brokers**

Broker segment	% of total sales <sup>1</sup>
Top 3 national partners (Mercer, Aon & Willis Towers Watson)	19%
Top regional producers (400+)	56%
Remaining broker partners	25%

#### **Diversified offerings &** capabilities

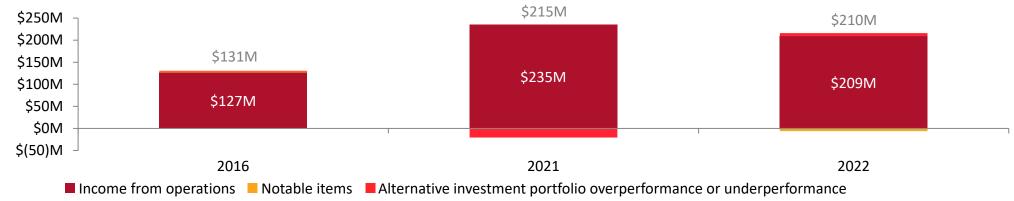


2022 premiums by product

# Retirement Plan Services

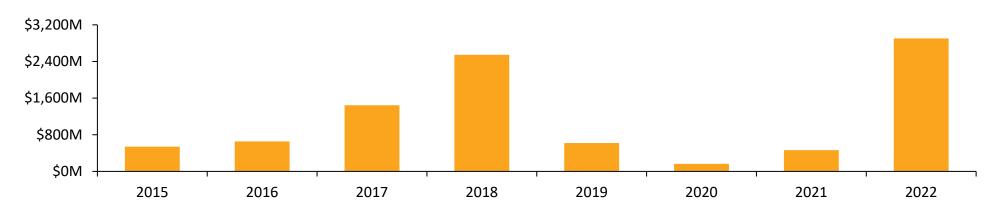
### **Retirement Plan Services**

#### Solid earnings despite unfavorable equity markets



Income from operations, excluding notable items and alternative investment portfolio overperformance or underperformance<sup>1</sup>

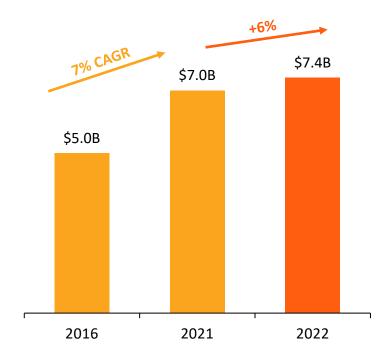
#### Eight consecutive years of positive net flows and continued positive trend in 2022



## Long-term and recent growth in first-year sales and recurring deposits



#### **Recurring deposits**



### Expense management is a key driver of earnings growth

- Creating efficiencies while delivering a digitally enabled customer experience
- Leveraging technology to increase scalability of business
- Re-engineering processes to streamline operations

#### Track record of driving efficiencies in cost per participant<sup>1</sup>

