

March 15, 2024

Re: Accessing Your Pension Plan Information

You are receiving this message to notify you that FMOLHS is changing how you access your pension plan.

Effective **April 1, 2024**, you will no longer be able to access your pension plan through Lincoln Financial. **Instead, you will now contact RetirementFocus using the number and website below.**

Phone Number: (855) 874-0011

Website: www.retirementfocus.com

Prior to April 1, you may continue to access your pension plan through the Lincoln Financial website.

To setup your RetirementFocus credentials, follow the first-time instructions below:

- The first time you log in, your Username is your Social Security number (no dashes), and your Password is your birth date expressed as mmddyy. For example, if your birth date is February 5, 1975, your Password is 020575.
- During the set-up process, you will select a User ID and Password based on the instructions on the web page. You will also be asked to create a security question and answer and email address for your account. This is important if you need to reset your login information later.

What is Changing?

Only your login and access points. Quarterly statements from Lincoln Financial will still include your estimated benefit if you are enrolled in the 403(b) Plan. If not, you can access benefit information on RetirementFocus.com.

What is NOT Changing?

This change does NOT affect:

- Your pension accrued benefit amount.
- Contacting Lincoln Financial for your 403(b) needs.

If you have any questions or concerns, please reach out to FMOLHS askHR at (833) 482-7547.

Thank you,

FMOLHS Human Resources Team